

View in Browser



collectionHQ  
*data. insight. solutions.*



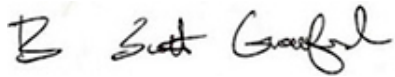
# Welcome

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Welcome to Insight. We are pleased to announce xx new collectionHQ and ESP customers since our last edition.

This month, we share with you a new case study from the Greenwood Public Library, some tips on applying evidence to collection development and a link to our latest webinar with Library Journal.

Enjoy reading our latest news!



B. Scott Crawford, Vice President General Manager, collectionHQ.

## Product News

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In September, we launched the new collectionHQ Dashboard which offers customers the option to monitor performance improvements at a glance. [Click here to find out more.](#)

Our October release added some additional enhancements to the Dashboard. [Click here to find out more.](#)

## Customer Success Stories

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Susan Jerger at Greenwood Public Library, IN, shares how she uses collectionHQ to support collection management in a stand-alone library. [Request the case study here.](#)

Scott Duimstra, Capital Area District Library, MI, shares his collectionHQ experience. [Click here](#) to watch an interview with Scott.



Susan Jerger

## Tip of the Month

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Did you know that there is now an easier way to mark tasks as "complete" in the collectionHQ Schedule?

Users can now show a task is complete simply by clicking on the task link within the reminder email or within "My Schedule". To activate this feature, Administrators should click the on/off toggle button in the "Scheduling Admin Settings" within collectionHQ Administration.

Visit [Community](#) for more tips from collectionHQ Account Managers.

## Webinars

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We recently partnered with Library Journal to host a webinar [Break the Cycle: How to Buy Better and Maximize Your Collection to Meet Patron Demand](#) featuring presentations from Michael Huff at Mid-Columbia Libraries, WA, and Mary Jane Spehar from the Chattanooga Public Library, TN. [Register here](#) to view the recording.

Since our last edition, we have added 6 new Training Webinars to Academy. [Log into Academy here to view.](#)

Find out what webinars are coming soon [here](#).

## Upcoming Events

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8th December | Fredericksburg, VA

**Virginia Forum 2016**

[Find out more](#)

12th January | Columbia, SC

**South Carolina Forum 2017**

[Find out more](#)

18th January | Hamilton, Waikato

**New Zealand North Island Forum 2017**

[Find out more](#)

20th January | Atlanta, GA

**ALA Midwinter Forum 2017**

[Find out more](#)

## Top Charts



[Click here](#) to discover the Top Titles over the next 3 months predicted by ESP.

Find out more about ESP [here](#).

## And Finally...

London Library books taken in 1950s found in locked wardrobe

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