

View in Browser



collectionHQ
data. insight. solutions.



Welcome

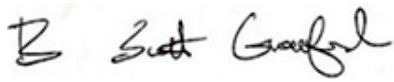
Welcome to Insight!

We are pleased to announce 19 new collectionHQ and ESP customers since our last edition.

This month, we share with you details of exciting new enhancements, a new customer [case study](#), tips on applying evidence to collection development, a [link to our latest webinar](#) with Library Journal and much more.

We also share information about our special lunchtime Forum at ALA Midwinter on January 20th, 2017. If you have not already signed up then [click here](#).

Enjoy reading our latest news!



B. Scott Crawford, Vice President General Manager, collectionHQ.

Product News

In September, we launched the new [collectionHQ Dashboard](#) which offers customers the option to monitor performance improvements at a glance. Our October release added some additional enhancements to the Dashboard. [Click here to find out more](#).

Coming soon, is the "My Dashboard" feature that will offer users the opportunity to select the charts and graphs that they want to display on their very own Dashboard. Users can then share their personalized Dashboard with colleagues.

Customer Success Stories

Susan Jerger at Greenwood Public Library, IN, shares how she uses collectionHQ to support collection management in a stand-alone library. [Request the case study here](#).

Scott Duimstra, Capital Area District Library, MI, shares his collectionHQ experience. [Click here](#) to watch an interview with Scott.



Susan Jerger

Tip of the Month

Did you know that there is now an easier way to mark tasks as “complete” in the collectionHQ Schedule?

Users can now show a task is complete simply by clicking on the task link within the reminder email or within “My Schedule”. To activate this feature, Administrators should click the on/off toggle button in the “Scheduling Admin Settings” within collectionHQ Administration.

Visit [Community](#) for more tips from collectionHQ Account Managers.

Webinars

We recently partnered with Library Journal to host a webinar [Break the Cycle: How to Buy Better and Maximize Your Collection to Meet Patron Demand](#) featuring presentations from Michael Huff at Mid-Columbia Libraries, WA, and Mary Jane Spehar from the Chattanooga Public Library, TN. [Register here](#) to view the recording.

Since our last edition, we have also added 6 new Training Webinars to Academy. [Log into Academy here to view.](#)

Find out what webinars are coming soon [here](#).

Upcoming Events

8th December | Fredericksburg, VA

Virginia Forum 2016

[Find out more](#)

12th January | Columbia, SC

South Carolina Forum 2017

[Find out more](#)

18th January | Hamilton, Waikato

New Zealand North Island Forum 2017

[Find out more](#)

20th January | Atlanta, GA

ALA Midwinter Forum 2017

[Find out more](#)

Top Charts



[Click here](#) to discover the Top Titles over the coming months predicted by ESP.

Find out more about ESP [here](#).

And Finally...

London Library books taken in 1950s found in locked wardrobe

[Click here](#) to read more.



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